User Stories

Format: As a [persona], I want to [feature], so that [beneﬁt].

User:

* As a user, I want to comment on cleaning services, so that other users can read my experience of that service.
* As a user, I want to be able to review cleaners that I have ordered before, so that other users can see how I felt about the service
* As a user, I want to be able to rent a cleaner, so that my house can get clean
* As a user, I want to be able to offer people my services so that other users can more easily discover my work, thus credit me for it.
* As a user, I want to report other users that break the TOS, so that an admin can take action on that user.
* As a user, I want to register a new account, so that I can use the system
* As a user, I want to be able to login so that I can use the system
* As a user, I want to logout of the system, so that I don't always have to be logged in
* As a user, I want to be able to show other users when I'm available so that I don't get double booked.
* As a user, I want to be able to withdraw my service(s) if my schedule changes so that users know I can't show up.

Admin:

* As an admin I want to be able to see the statistics of the services, so that I can see how much money the system is making and using.
* As an admin, I want to view a reported user, so that the I can know what the user did to get reported.
* As an admin I want to be able to delete a user account, so that a bad behaving user that is breaking the Terms of Service doesn't continue using our services.
* As an admin, I want to log in to the system so that I can use the system
* As an admin, I want to logout of the system, so I don't need to stay logged in
* As an admin, I want to register a new admin account, so that I can get help from other admins
* As an admin, I want to de-activate other admin account so that person no longer has admin permissions

Other:

* As a Legal Firm I want to be able to write a legal document of TOS so that the users feel safe advertising their services.

Inside Parts:

* Statistics report
* User
* Staff
* Service
* Order

Outside Parts:

* Legal Firm (T.O.S. (Term Of Service))
* Financial Frim (Payment)

Stakeholders:

* Cleaning Providers
* People that want cleaning services
* SharingEco staff
* Legal Firms
* Financial Firms

Fetures:

* User
  + Review: Rate Cleaning Service
  + Review: Comment on Cleaning Service
  + Order Cleaning Service
  + Provide Cleaning Service
  + Report Other User
  + Login/Logout/Register
* Admin
  + View Statistic Report
  + View Reported User
  + De-activate User
  + Login/Logout/
  + Register New Admin/De-activate Admin